UPAkweship Presents
The Pallet Service
An Economical Way to Ship Your Boxes Overseas!

www.UPakWeShip.com
USA # 866-868-6386
move@upakweship.com
Thank You  for your interest in our popular Pallet Service!

If you have any further questions about the service, please contact us:

Call: 866-868-6386   E-mail: move@upakweship.com

One of our friendly, professional staff members will be able to help!
INTRODUCTION TO THE PALLET SERVICE

- We send you a 48 x 40 inch pallet that you stack up to 45 or 72 inches tall.
- You provide your own boxes and packing materials.
- Pack your boxes, and palletize them using your own shrink wrap/straps.
- Collected from your curbside, & ships in a shared container to destination!

Tip: Provide your own 48x40 or 45x45 inch pallet for a discount!
SMALL VERSUS LARGE PALLET

• Pricing is based on the height you stack your boxes from the top of the pallet.

• Small Pallet: 48 x 40 inches and stack your boxes up to 45 inches tall.

• Large Pallet: 48 x 40 inches and stack your boxes up to 72 inches tall.

Tip: View Rates Online or Book Now to start setting up your move with UPakWeShip!
ADVANTAGES OF THE PALLET SERVICE

• Affordable way to ship your boxes!
• Small Pallet is stacked up to 45” and up to 500lbs
• Large Pallet is stacked up to 72” and up to 1,000lbs
• We offer all inclusive door to door rates to most destinations
• No man handling of your boxes, pallet stays intact*
• Quick collection & delivery, no waiting for a crew to be in the area
• No strangers coming into your house to pack your belongings
• Take your time packing & unpacking your belongings!

*some destinations like Australia & New Zealand require contents to be unloaded & contents delivered loose by a crew

Tip: View Rates Online or Book Now to start setting up your move with UPakWeShip!
UPakWeShip offers several different service options including:

- **Pallets** include a base platform only, used for stacking your boxes. They are trucked to our export warehouse & loaded into our Shared Container.
- **U-Crate kits** include a pallet base, walls, & straps for extra protection. They are trucked to our export warehouse & loaded into our Shared Container.
- **Containers** are great for shipping furniture + boxes. They are not shared; you close the doors & they are trucked directly to & from the ports.

Tip: Our unique U-Crate kits offer greater protection for your boxes & items that don't fit in boxes!
WHICH SIZE DO I NEED?

Take some painters tape and measure the dimensions on the floor & wall. Start stacking your items in this space, and you’ll quickly know if it’s enough space. Allow 1-2 inches for the U-Crate wall’s thickness.

<table>
<thead>
<tr>
<th>Service</th>
<th>Routing</th>
<th>External Dimensions LxWxH</th>
<th>Great for…</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pallet, Small</td>
<td>Door to Door</td>
<td>48x40x45 inches</td>
<td>Boxes, suitcases, small shipments</td>
</tr>
<tr>
<td>Pallet, Large</td>
<td>Door to Door</td>
<td>48x40x72 inches</td>
<td>Boxes, suitcases,</td>
</tr>
<tr>
<td>U-Crate 50</td>
<td>Door to Door</td>
<td>45x45x44 inches</td>
<td>Items that do not fit in a box, 1 person essentials</td>
</tr>
<tr>
<td>U-Crate 100</td>
<td>Door to Door</td>
<td>45x45x78 inches</td>
<td>Items that do not fit in a box, a couple’s essentials</td>
</tr>
<tr>
<td>U-Crate 200</td>
<td>Terminal to Door</td>
<td>87x45x87 inches</td>
<td>1 or 2 pieces of furniture plus boxes</td>
</tr>
<tr>
<td>20 or 40’ container</td>
<td>Door to Door</td>
<td>20 or 40 feet x 8’ x 8’6”</td>
<td>1-3+ bedroom home furniture</td>
</tr>
</tbody>
</table>

Tip: Allow 1-2 inches for the U-Crate’s wall thickness, see detailed specs for internal measurements.
HOW DOES IT WORK?

• Make a [booking online here](#) (with several weeks notice please!)
• Read & sign the contract & make the down payment online ($400 per kit)
• We send the pallet kit flat packed to your home
• Allow approximately 5 to 7 business days for it to arrive (we provide the tracking #)
• You provide your own packing materials, purchase shrink wrap & straps as well
• Keep it as long as you need. Practice setting it up at home!

• 1 weeks notice please to schedule the collection from your curbside
• The collection will need to be a Monday-Friday, and be ready between 10am and 6pm
• Stack your packed boxes and items
• Your Pallet will be picked up & delivered to our shipping terminal, & loaded into the next shared container
• Our door to door service includes clearing through customs, and delivering the Pallet to your new home’s curbside (in some countries where required, like Australia & New Zealand, the contents are delivered loose into your new home)

Tip: Practice setting up and packing your Pallet so you are ready for collection day!
SMALL PALLET SPECIFICATIONS

- **External Dimensions:** L 48 x W 40 x H 45 inches
- **Empty Weight:** 10lbs (arrives flat packed)
- **Weight Allowed:** flat rate up to 500lbs
- **Usable Packing Space:** 50 cubic feet
- **Materials Included:** Heavy duty plastic pallet
- **Tip:** If weight is a concern, weigh each box prior to loading your crate. Keep boxes under 40 lbs

Pallet kit: arrives flat packed & only includes the pallet
LARGE PALLET SPECIFICATIONS

- **External Dimensions:**  L 48 x W 40 x H 72 inches
- **Empty Weight:**  10lbs (arrives flat packed)
- **Weight Allowed:**  flat rate up to 1,000lbs
- **Usable Packing Space:**  80 cubic feet
- **Materials Included:** Heavy duty plastic pallet
- **Tip:** If weight is a concern, weigh each box prior to loading your crate. Keep boxes under 40 lbs

*Pallet kit: arrives flat packed & only includes the pallet*
Once you make a booking, you can use our Label Generator.
The label will show your name, booking number, and box number.
We recommend attaching at least 1 label to each box and furniture item.

The number on your labeled box (or furniture item) needs to match the number on your packing list!

If unable to print labels, write the information & number on each box.
You may write anything else on your box if you wish.

Use these same labels on the outside of your Pallet.

Tip: Every box or packaged item not in a box (such as a chair) must be numbered. This number must match the number on your packing list.
Once you make a booking, you can use our Packing List Generator.

You create one packing list for the boxes and items in your shipment.

The number on your labeled box (or furniture item) needs to match the number on your packing list!

Our generator offers customs-friendly terms to list the general content of the box. If several items inside, choose what is most in the box.

If really stuck, just ask us for some advice!

Tip: Every box or packaged item not in a box (such as a chair) must be numbered. This number must match the number on your packing list.
Tip: For a box with several different items inside, list whatever is the main or majority item.

This box is labeled with a number 1. It contains mainly arts and crafts.

This is box labeled with a number 4. It contains mainly books.

This item will be labeled with a number 7. It is an office chair.

This item is labeled with a number 8. It contains a sleeping bag.

Packing List & Label Example

UPakWeShip Packing List

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Origin</th>
<th>Destination</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Arts &amp; Crafts</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>2</td>
<td>Bed linen</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>3</td>
<td>Children's Toys</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>4</td>
<td>Books</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>5</td>
<td>Boogie board</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>6</td>
<td>Plastic bins (empty)</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>7</td>
<td>Office Chair</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>8</td>
<td>Sleeping bag</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>9</td>
<td>Cots &amp; Aides</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
<tr>
<td>10</td>
<td>Baby Swing</td>
<td>United States</td>
<td>United Kingdom</td>
<td>04/01/2019</td>
</tr>
</tbody>
</table>
SET UP INSTRUCTIONS

Step 1. Open your pallet kit and take off the lid. You’ll find a heavy duty plastic pallet. You can use the cardboard pieces it came with as a base and/or top if you’d like.

Set up your pallet on the curbside for your collection date, see next slides for details!

Step 2. Stack your heaviest boxes on the bottom, making sure nothing protrudes beyond the edge of the pallet.

Same size boxes stack nicely. Wrap any small furniture items. Be sure to label/number each box to match it to the number on your packing list!

Step 3. Use tape, stretch wrap, and straps to secure your boxes to the pallet.

You can purchase these items at a local Walmart, hardware store, staples, UPS store, truck rental office, storage unit etc.

Tape at least 1 label to the outside of your shipment!

Tip: see more pictures on our website: https://upakweship.com/community/pictures/
SET UP INSTRUCTIONS CONTINUED

• You will need to purchase shrink wrap & straps locally. Easily found wherever you bought your packing materials from: home improvement store, Walmart, Staples, UPS store, self storage unit or truck rental facility for example.

• A quick online search for “how to palletize boxes” brings up many tips and videos!

TIPS:
• Use the cardboard pieces the pallet came in as a base/top
• Attach the shrink wrap to the bottom of your pallet
• Wrap from the bottom upwards
• Keep the wrap taught
• Overlap each layer
• Cover the top of your shipment
• Wrap tape over the shrink wrap
• Use straps to further secure your shipment
• Attach your label to the outside of your pallet!

Tip: see more pictures on our website: https://upakweship.com/community/pictures/
COLLECTION DAY

CURBSIDE, FLAT, LEVEL, PAVED SURFACE

• Ensure good access for a large truck, may be a tractor trailer unit.
• 1 week notice please to schedule a Monday-Friday curbside collection.
• Be ready for the truck to arrive between 10am and 6pm.

PALLET JACK & TAIL LIFT TRUCK

• You only need to give the driver a ‘truck bill of lading’ which we provide & you will have printed ahead of time.
• Driver will use a pallet jack & tail lift to get your crate onto the truck.

SCHEDULING TIPS:

• Leave a couple of buffer days between collection & when you leave the country, just in case of bad weather, break down, downed wires etc.
• We request driver calls ahead of time but cannot guarantee this. Please be ready and have an adult on site all day.

Tip: If access is a concern at your home, please let us know ahead of time & we can work on a solution with you!
Maybe a neighbor’s house, your work place, or a storage facility will work better.
WHAT HAPPENS NEXT?

• Your Pallet will be trucked to our shipping terminal. We will receive it and notify you.

• Your Pallet will be loaded into the next available shared container.

• The container is returned to the port and is loaded onto the next vessel!

Tip: You can track the vessel’s journey across the world, using provided vessel information on vesselsfinder.com
TRANSIT & DESTINATION

• The shared container is loaded onto a vessel & travels to the destination port.
• We provide the vessel name, allowing you to track the ship online.
• We’ll introduce you to our destination agent in advance, notify you when the vessel sails, and provide it’s estimated arrival date.
• Transit times are estimates, as weather, port congestion, customs, etc. can influence schedules. Most shipments do arrive within our estimated transit times.
• When the vessel arrives, our agent arranges the container being offloaded and trucked to their warehouse. Shipments are cleared through customs prior to delivery.

Tip: We have our own offices in USA, UK, EU and trusted agents across the world. We have been shipping since 1988!
• Before delivery can take place, your shipment will undergo **customs clearance**. Many countries allow you to import your household goods tax/duty free but each destination and situation is different.

• You will have completed the standard clearance documents in advance, but **may need to provide additional once you arrive, such as registration with your new city.** Customs may also request additional information or inspect. **Keep important documents on hand while traveling!**

• You will need to make sure your packing list matches the items in your shipment. Please follow our detailed Shipper Documents instructions.

Tip: keep your important documents & proof you were living in USA for the past year on hand while traveling!
DELIVERY

• Once cleared by customs, you will be contacted to arrange a delivery date.

• Pallet deliveries in the UK & EU are normally made to your curbside or driveway, just as you packed it up.

• In Australia & New Zealand, the required Quarantine Inspection means the boxes will be unstacked and then delivered loose via moving truck crew into your new home! (pallet & straps may not be returned)

• This may be the case at other destinations as well.

Tip: save your U-Crate or Pallet for your next move with UPakWeShip & save even more!
When shipping to Australia or New Zealand, every shipment must undergo a ‘Quarantine Inspection’.

This means the contents of your pallet/crate/container will be unloaded at the agent’s warehouse. The inspectors will look through your shipment. The contents will be loaded onto a moving truck and a crew will be deliver them into your home.

The inspections are targeting unwanted pests and diseases. The officers are looking for dirt, plants, bugs, food, etc. It is important you follow the guidelines and clean all shoes, outside furniture, tools, bikes etc. Any findings will lead to fumigation or disposal costs which can be expensive. Be sure to review the links below!

Our quotes list the estimated cost for the inspection. You must pay the cost locally before delivery. The minimum cost may be invoiced to you ahead of time to prevent delay.

It is a good idea to group pack items of interest into a particular box. Such as packing all your shoes into one well labeled box will help speed the inspection time.

Typical Items of interest: shoes, golf clubs, camping gear, garden tools & furniture, bikes, Christmas ornaments, wreaths, saddles, pet beds, seeds, bee products, plant pots, candles.

Good idea to pressure wash items.

Do not ship food/spices, bring on the plane if allowed.

Do not take anything that used to be alive!


WHY UPAKWESHIP?

• Over 30+ years of shipping experience!

• We are FMC Licensed & Bonded #020099NF. (EuroUSA Shipping is our parent company, offering full packing & trade services)

• Door to Door Pricing = Know the costs up front!

• Honest & knowledgeable staff to answer all your questions & make your move as stress free as possible!

• We have our own offices in the USA, UK, and the EU

• 5 Star reviews, Google Reviews, A+ Rating BBB

• https://upakweship.com/about-us/

Call: 866-868-6386    Email: move@upakweship.com    Online: www.upakweship.com
USEFUL LINKS

Online Rates are available from the USA to UK, EU, Australia, and New Zealand!

https://upakweship.com/community/

- Packing Tips
- General Customs Forms
- What Not To Pack
- Pictures

Insurance Information

Coverage from external force loss/damage, not from improper packing

Quarantine information for Australia & New Zealand:
https://www.biosecurity.govt.nz/dmsdocument/4681/loggedIn

Download for Free: Moving Overseas: The Definitive Guide a quick-reading 85 page book written by Mark Nash 'The Moving Doctor' (over 33 years industry experience and multiple international moves!)

We love to stay connected with our customers on social media!

Find honest real reviews on our website as well as
- A+ Rating Better Business Bureau
- 5 Google Star reviews, Expat Blogs

Scroll through our UPakWeShip Blog

A blog from a previous customer: Sunny in London Blog

A Self Load Container Review on Ireland Move Club

Here is a review a customer wrote about her experience with UPakWeShip on another expat board

And another customer wrote about her Pallet shipping experience on her blog here

Kind words from a customer we met here in Charleston!

Call: 866-868-6386 Email: move@upakweship.com Online: www.upakweship.com