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Pallet Service Instructions

It is a good idea to practice and do a dry run for how you will stack your pallet. On collection day, you will need your palletized shipment to be set up at your curbside or driveway. Here are some tips:

How Do I Stack My Pallet?

Try and find a pallet with a base of 48 x 40 inches. We offer a set price for up to 45 inches and up to 72 inches tall, not including the pallet height (only measure your boxes).

Stack your heaviest boxes on the bottom, making sure nothing protrudes beyond the edge of the pallet. Continue stacking neatly upwards.

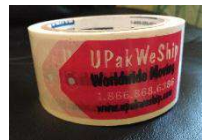
Wrap tape and plastic wrap around your stacked boxes; the pallet will not be picked up if unwrapped. We recommend you also purchase straps to further secure your shipment together.

You can find a roll of plastic wrap at big box stores, UPS stores, self-storage or truck rental stores.

On the collection date, we send a truck with a tail lift and pallet jack to collect your palletized shipment from your curbside, driveway, or garage off the street. Pallet needs to be on a hard, flat, level surface. Refer to collection instructions sent by your coordinator.



A plastic or wooden pallet is fine: measure 48x40 inches for a base.



You must ensure your boxes are secured and wrapped after you have stacked them all.



Similar sized boxes stack together neatly on the pallet.



A tail lift truck & pallet jack is used to collect.

